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Fresh Air Exhaust Warranty and Policies – January 1, 2009

- 1- All metal components of Fresh Air Exhaust (FAE) are warranted against defects for 3 years from the date of purchase. The exterior paint/finish is warranted against defects for 1 year. The interior paint/finish is not warranted. Please note the leading edge of the downpipe will become abraded by the propwash (sand blast effect) and is NOT covered by this warranty. If your FAE has an Electro-Polished finish, there will be small nicks and scratches in the finish which are not defects and are not covered under warranty.
- 2- Satisfaction is guaranteed for 60 days from the date of installation. If you are not satisfied with the installation or performance of your FAE, you must notify us within 60 days of installation. Once notified, we will attempt to correct the “deficiency”. If we are unable to correct the FAE to your satisfaction, notify us that you are planning to return it. Ship it to us (at your expense) and once we receive it, we will send you a check for the PURCHASE price within 14 days. Additional charges may apply if the FAE is damaged beyond superficial scuffing.
- 3- If you do not install your FAE and wish to return it, let us know. A \$25 restocking fee will be deducted from your PURCHASE price. Ship it to us (at your expense) and once we receive it, we will send you a check for the PURCHASE price within 14 days. Additional charges may apply if the FAE is damaged, including scratches and scuffs. This provision does NOT apply to custom fabricated FAEs, which includes Nautiques.
- 4- If you sell your FAE separate from your boat, we will exchange it for a FAE that will fit the purchaser’s boat for \$75 plus shipping. The purchaser will receive a re-furbished or new FAE (our discretion). Also, if the FAE for the purchaser’s boat is more expensive than the current list price for your FAE, we will add that amount to the charge. If it is less expensive there will be no refund of the difference. You (or the purchaser) will also be responsible for the cost of shipping the original FAE to us. This provision does NOT apply to custom fabricated FAEs, which includes Nautiques.
- 5- For custom orders, you will be charged \$100 per FAE before fabrication begins. This \$100 will not be refunded unless you install the FAE and then return it per paragraph 2 above.